The Cognitive Science of Teaching and Learning

(or, How People Learn)

Keith Baker, MD PhD

Dept of Anesthesia, Critical Care and Pain Medicine

MGH, Boston

MIT Open Learning – xTalk Speaker Series
Room 1-190
Oct 10, 2018

Disclaimer: None

Disclosure: None

Caveats:

Due to time limitations this presentation: will simplify some concepts will not discuss many topics

Outline:

Knowledge acquisition

People learn more by using <u>retrieval</u>, <u>spaced learning</u>, <u>hand-written</u> <u>notes</u>, <u>interpolated tests</u>, <u>delayed summarization</u> and <u>metacognition</u>.

Understanding

People understand more deeply from <u>constructivism</u> and <u>collaborative</u> <u>discourse</u>. This requires learners to justify their understandings and educators to listen for misunderstandings and then correct them.

Severe limits exist within our cognitive systems

People possess severe constraints in working memory capacity and they have profound difficulty with analogical transfer.

Dealing with setbacks

A 'growth mindset' helps learners and educators deal with setbacks or challenges in learning.

Vignette

As a Program Director, I used to meet with residents twice a year. They <u>routinely</u> told me that they didn't remember what they read.

They would say things like: "I know I read it because my highlighter marks are on the page but it just didn't stick....I really thought I knew it when I read it...."

Is there anything that will help?

Knowledge Acquisition

Remembering more "stuff":

- 1) Retrieval
- 2) Spacing
- 3) Hand-written notes

Finding out if you actually know something:

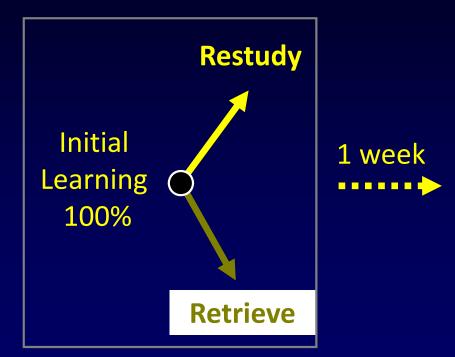
Delayed summarization

Retrieval:

Learning words in a new language

Learning phase

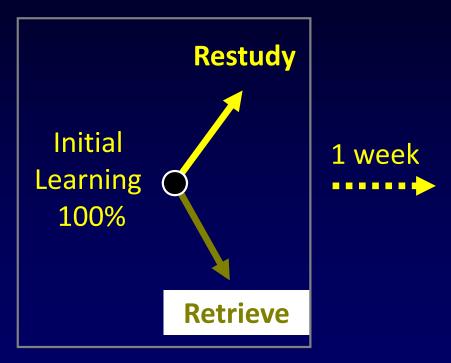
Testing phase



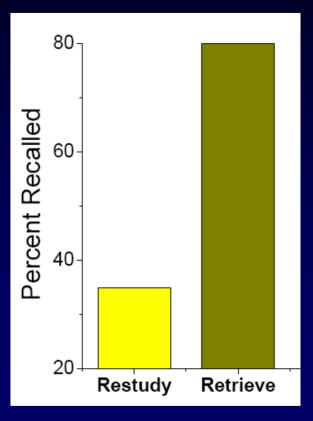
Retrieval:

Learning words in a new language

Learning phase



Testing phase



Karpicke et al. Science **319** 966 (2008)

d = 4; metacog = 0

Long term <u>retention</u> depends on the <u>processes</u> learners employ to "learn"

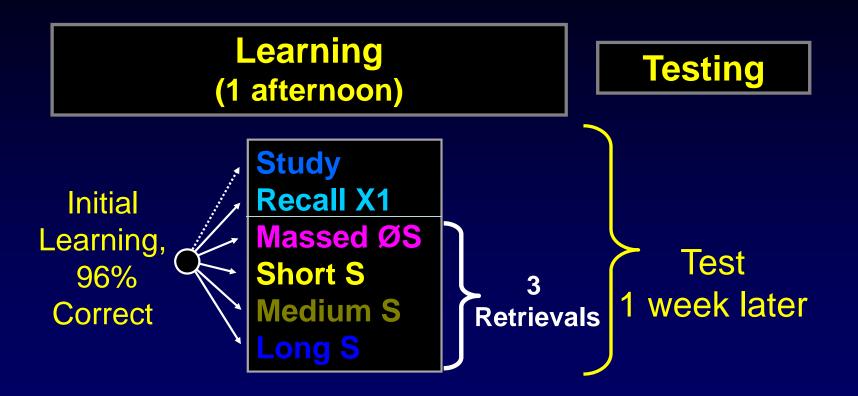
repeated encoding/rereading

→ low benefit

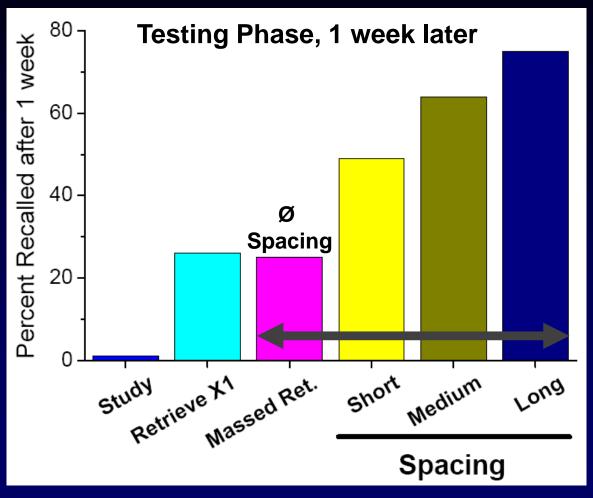
Repeated <u>Retrieval</u> → large benefits

*** Learners are completely unaware of this! ***

Spacing



Spacing

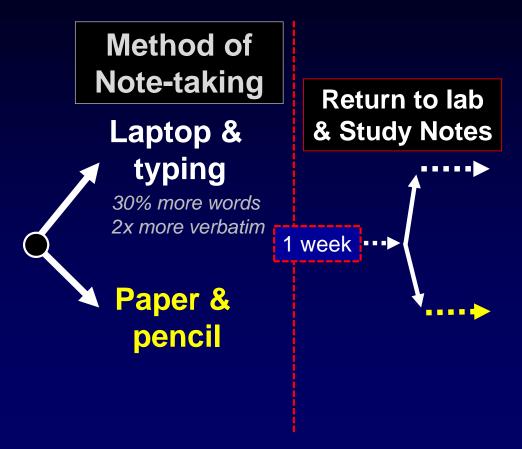


3 Retrievals

Karpicke et al. J. Exp. Psych. 37, 1250 (2011) Undergrads, Swahili-English pairs, 1 week until test

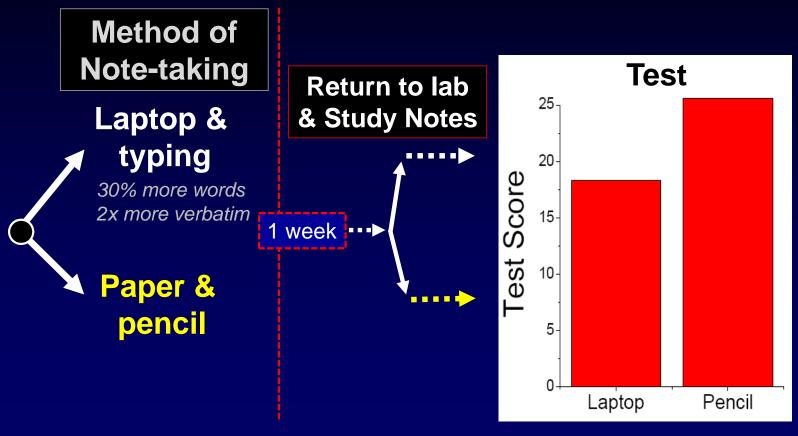
Taking notes

Laptop & typing vs. Pencil & paper



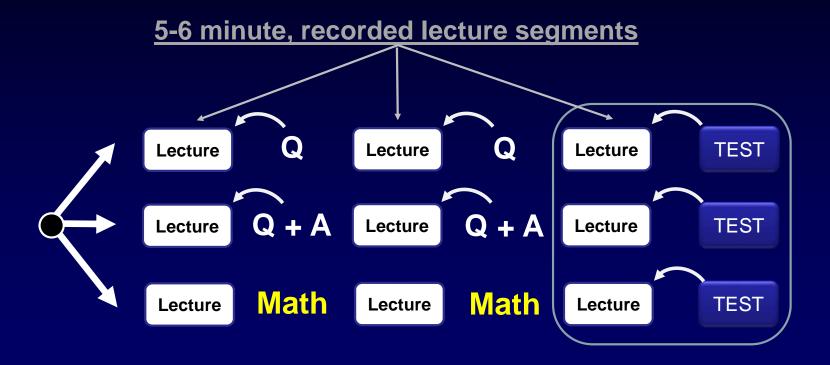
Taking notes

Laptop & typing vs. Pencil & paper

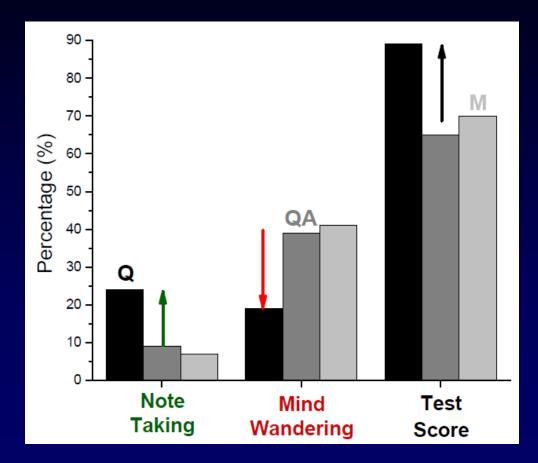


Mueller and Oppenheimer. Psych. Sci. 25 1159 (2014) – college students

How do you get people to <u>take more notes</u>, <u>pay</u> <u>attention</u> and <u>learn more</u> when you speak? $(R_x = Q \ vs. \ Q + A \ vs. \ Math)$



Interpolated tests result in: More notes, More attention & More learning



Szpunar. P.N.A.S. **110** 6313 (2013) – Harvard, statistics: all Q p < 0.03, d > 1.01, else ns

Metacognition

Essential cognitive activity for learning

('meta' – beyond or more than)

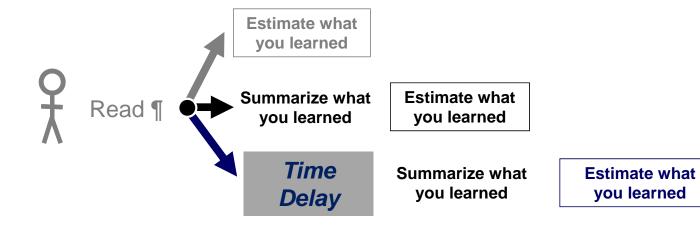
"Thinking about your thinking"

"Knowing about your knowing"

Metacognition is occurring when you realize that you do (or don't) know, or understand, something.

This information is used in the "discrepancy-reduction model" for self-regulated learning.

How accurate are people at predicting how much they learned after reading a paragraph?

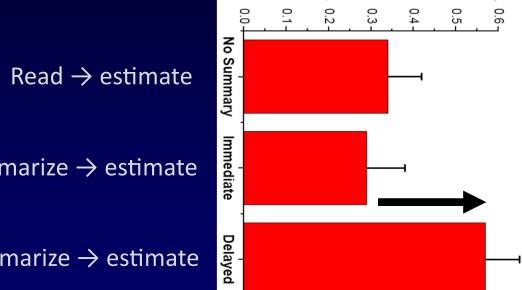


Summarizing, After a Delay, improves metacognitive accuracy

(improved realization of what you do, and don't, know)



Metacomprehensive Accuracy



Read → Summarize → estimate

Read \rightarrow **DELAY** \rightarrow Summarize \rightarrow estimate

Thiede. Cont. Ed. Psych. 28 129 (2003) - college students, expt 2

^{*} Similar results obtain when learning concepts

Short term memory (STM) is *Fleeting* (minutes).

The mechanism underlying the fleeting nature of STM is debated but **decay** and **replacement** by new information are leading contenders for the rapid failure of STM.

If you want to know if you <u>really</u> learned something, <u>try</u> to recall what you learned after a delay of at least 15 minutes.

For the person who reads but doesn't remember:

- 1) Take a break after reading (at least 15') and try to recall what was read. In the case of failure, review the material and repeat.
- 2) While reading, take handwritten notes (*not verbatim*). Review the notes after a break of at least 15'. Use the notes to help recall what was read. In the case of failure, review the material and repeat.
- 3) Repeat 1) or 2) the next day and on subsequent occasions until the material is retrieved more than once (10x rule).

Vignette

A faculty member corners me and tells me that a person just "doesn't seem to understand some key concepts". The faculty member admits that the person knows basic medical facts but they are not putting it together.

Is there anything that will help?

Understanding concepts and ideas:

Constructivism
Collaborative Discourse

When people get "taught" a new idea, what happens inside their minds?

People come with preconceptions about how things work. If their prior understandings are not engaged, they may fail to incorporate new concepts into their thinking.



Bransford et al. <u>How People Learn</u>. Nat. Res. Council. (1999) Fish is Fish. Leo Lionni (1970)

"Constructivism maintains that individuals incorporate new information into their previous conception.... and that they only change ideas when they realize that the new information conflicts with their previous understanding, creating cognitive dissonance.

Constructivism defines the types of practice....exercises that challenge previous conceptions and <u>require</u> <u>students to explain their thinking</u>"

"Explaining" Creates Elaborated Knowledge

Words/phrases that foster constructivism:

Why? Why not?

Explain that...

What other options exist?

What if ... [change the scenario]

What evidence supports your point? What evidence does not support your point?

Tips for helping the person who is not using medical knowledge in a sound or cogent manner:

- 1) When a learner makes a decision, ask them to explain how they made that decision <u>even if is a sound or good decision</u>. This will reveal their understanding <u>which can serve as a starting point for further discussion</u>.
- 2) Ask the learner to explain a concept to someone else and listen for appropriate understanding while they explain the concept. *Discuss any misunderstandings.*

Vignette

A faculty member corners me, again, and tells me that a junior resident just "doesn't seem to follow their instruction". The faculty member admits that the resident is smart and is trying hard but,

...they just can't seem to follow the faculty member's explicit instructions during a procedure.

Is there anything that can help?

Limits of our cognitive systems

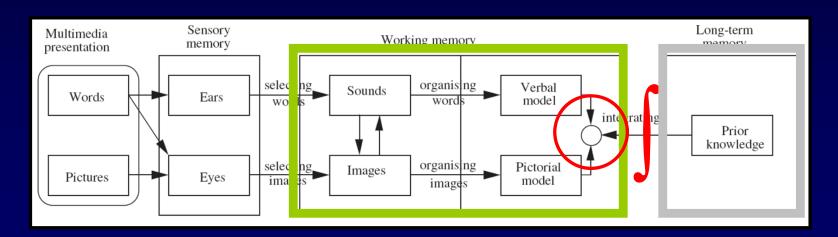
- Working memory capacity & cognitive load theory
- Analogical Transfer

Mayer's Cognitive Theory Model

WMC is the Bottleneck

Attention & Choice

Prior Knowledge

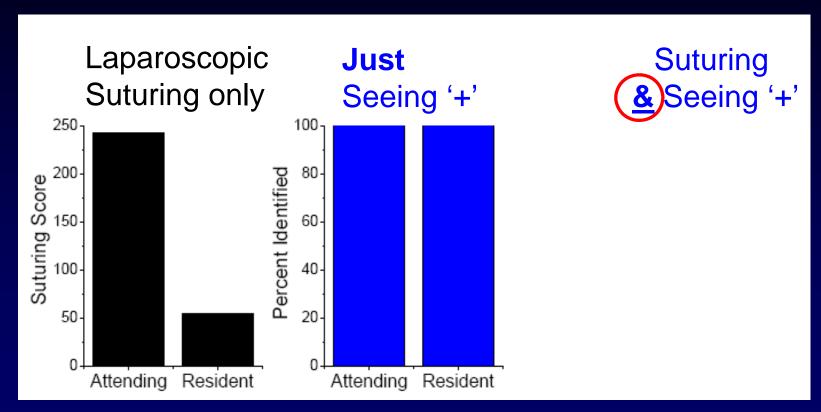


Principles of learning from a cognitive science perspective

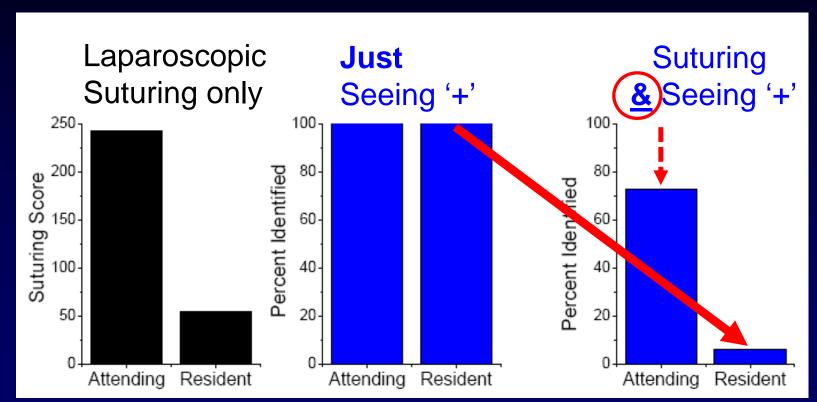
<u>Limited capacity principle:</u> learners can only process a few elements at any one time (WMC is limited = Bottleneck).

Active learning principle: meaningful learning occurs when learners engage in appropriate cognitive processing during learning, including mentally organizing information into coherent cognitive representations and integrating (f) it with prior knowledge activated from long-term memory.

Paying attention to complete a newly learned task (suturing) can severely reduce performance on an otherwise easy task (seeing '+' signs)

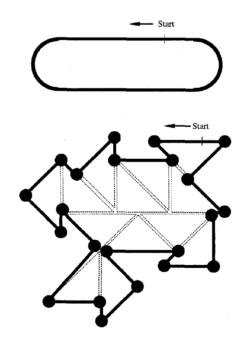


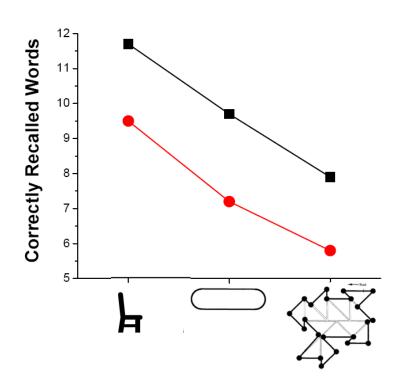
Paying attention to complete a newly learned task (suturing) can severely reduce performance on an otherwise easy task (seeing '+' signs)



How vulnerable is the learning process?

Do you think <u>walking</u> could interfere with learning?





The Disruptive Potential of Concurrent Feedback

Learners use their <u>entire WMC</u> when learning new procedures and when trying to understand new ideas. This leaves <u>no cognitive</u> <u>capacity</u> for any other activities.

<u>During</u> task completion, <u>feedback competes for working memory</u> <u>resources</u>, <u>forcing out</u> information necessary for operator compilation.

(think of the slide on suturing and spotting the + signs)

Tips for the person who is not able to attend to direct instruction during learning

- 1) <u>Disengage the person</u> from the task that they are attempting. Once they are 'unlocked' from the task and are <u>focused on you</u>, provide instruction or feedback.
- 2) Ask the person to <u>mentally rehearse</u> the procedure on their own time so that the basic elements become a bit more automated and don't require as much active cognitive control (i.e. WMC).

Over time, people subordinate much (but not all) of what they do to **automatic processes**. They also develop 'scripts' to know what to do. These processes reduce cognitive load and free up WMC to attend to other things.

Analogical Transfer

The process of taking a principle and using it to solve **a** new but related problem (an analogous problem). This is what we typically mean by 'applying knowledge' or 'problem solving'.

Problems have:

Surface Structure: details that don't affect the solution

Example:



Google →MIT grads light bulb

Humans are STUNNINGLY POOR at AT!

Do you want learners to <u>recognize</u> something? If yes, teach <u>CONCRETE</u> examples.

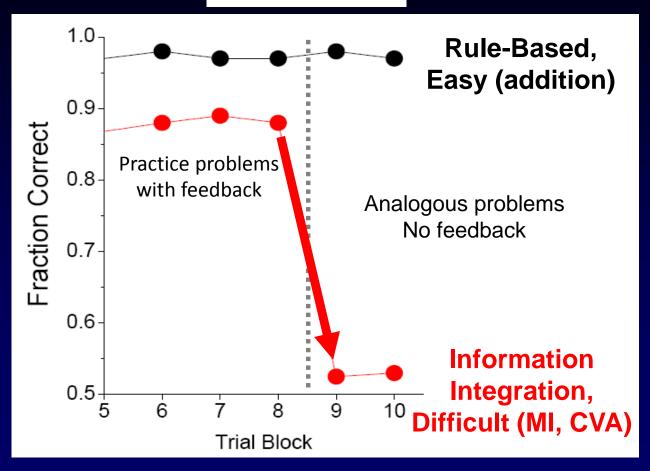
If you want the learner to become familiar with something clinical, for example how a patient may present with a myocardial infarction, then use MANY specific examples. This will help build a schema of how myocardial infarction presents so that <u>the next case is recognized (near transfer)</u>.

Do you want learners to <u>apply</u> their knowledge? If yes, teach principles or <u>ABSTRACT</u> concepts.

If you want the learner to have deeper understanding that they can <u>apply</u> to a novel problem (far transfer) then teach deep structure and principles (abstract concepts). Analogical transfer is remarkably difficult for most humans. Showing the problem solving process (scaffolding, tips) helps the learner "see" how the transfer was made.

Analogical Transfer?

Yes ... & no...



Cognitive limits exist in ALL of us.

There is no known simple way to make these limits go away.

I believe these limits require educators to have patience with learners and to show empathy towards them too.

Given these limits, it is most effective to approach the learner with a mindset of 'growing the learner' past the difficulty.

Helping learners overcome the challenge of learning with the goal of improving performance takes something called a growth mindset.

Adopting a 'growth mindset'

The goal is to <u>functionally</u> respond to challenging learning situations

We **ALL** face Challenges

You...

get a poor evaluation don't understand something don't know the answer get a low test score miss the diagnosis fail at a procedure get some negative feedback etc...

When you meet a challenge



Mastery

"Learning Goal"
"Growth Mindset"
"Learning Orientation"

Validate ability

"Validation Orientation"
"Performance Orientation"

Definitions:

Learning Goal Orientation

(Growth Mindset)

The active striving toward development and growth in competence

Validation Goal Orientation

Seeking to validate one's ability, gain favorable judgments of one's attributes and avoid negative judgments of one's self

Examples:

Learning Oriented individuals would say:

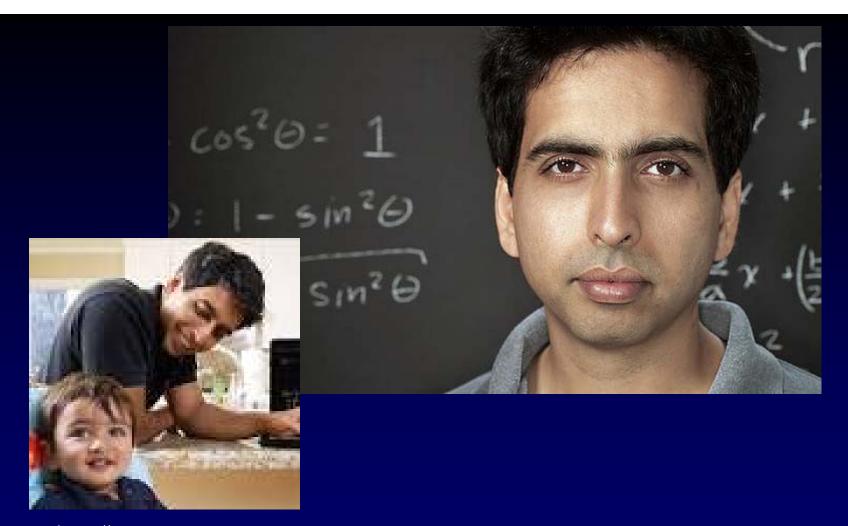
I felt very satisfied when:

- ... I learned something new
- ... I saw improvement in my work
- ... I was totally involved in something I was doing
- ... I worked hard
- ... I worked on a challenging task or assignment

Validation Oriented individuals would say:

I felt very satisfied when:

- ... I got a higher grade than the others
- ... I received recognition or prestige
- ... I was the only one in class who knew the answer
- ... all the tasks and assignments were easy



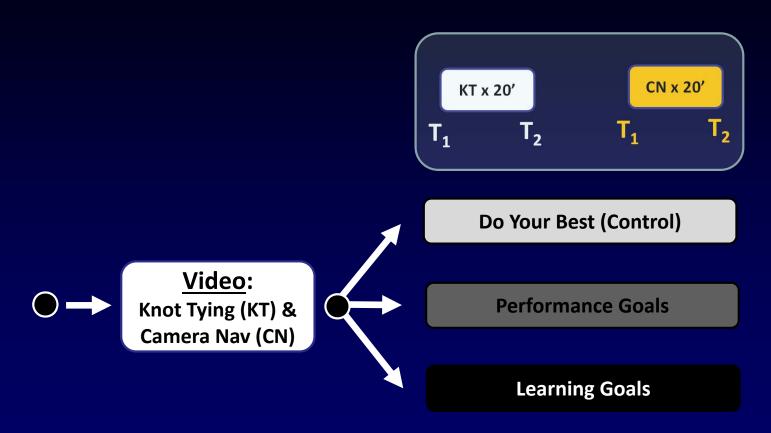
https://www.youtube.com/watch?feature=player_embedded&v=JC82II2cjqA

https://www.khanacademy.org/about/blog/post/95208400815/the-learning-myth-why-ill-never-tell-my-son-hes

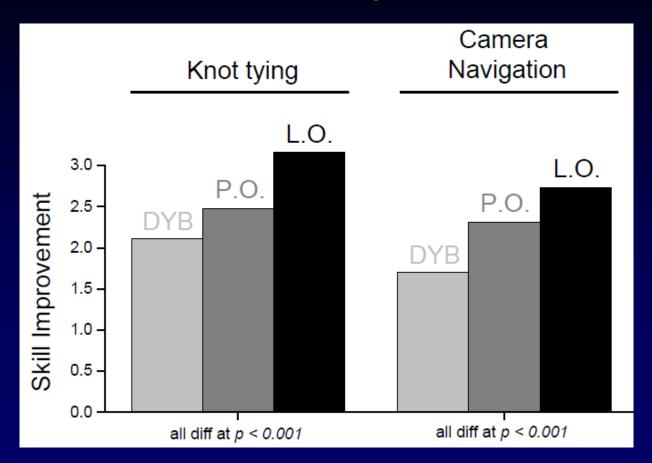
"I am more convinced than ever that mindsets toward learning could matter more than anything else we teach."

Sal Kahn, 2014

Do Goal Orientations Matter to Skill Acquisition?



A Learning Orientation (LO) During Training Results in Better Skill Acquisition



Interactions between 'Person' and 'Environment' Favors a Learning Orientation Environment

		Environment		
		DYB	Performance	Learning
Person	Performance Oriented	92	ns	ns
	Learning Oriented	ns	62	+.85

Research findings on Learning Orientation (LO)

Response to a setback is more functional with a LO (1-4)
LO can be increased by primes and environment (5)
Medical student LO decreases during 1st year (6)
Teachers prefer students who have a LO (7)
Residents with a LO accept negative feedback better (8)
A LO increases information sharing with colleagues (9)
LO scientists engage in more collaborative research (10)
One's LO is unrelated to one's validation orientation (11)

- 1) Grant et al., J Pers Soc Psych **85**, 541 (2003)
- 2) Mueller et al., J Per Soc Psych **75**, 33 (1998)
- 3) Nussbaum et al., Pers Soc Psychol Bull 34, 599 (2008)
- 4) Hong et al., J Pers Soc Psych **77**, 588 (1999)
- 5) Heslin et al., J App Psych **90** 842 (2005)
- 6) Madjar et al., Adv in Health Sci Educ 20, 45 (2015)

- 7) Schraw et al., J Educ Res **91**, 215 (1998)
- 8) Teunissen et al., Acad Med **84**, 910 (2009)
- 9) Matzler et al., J Econ Psych 32 317 (2011)
- 10) Bateman et al., PNAS 112 3653 (2015)
- 11) Attenweiler et al., Ed. Psych. Meas. 66 342 (2006)

Thanks for your attention and participation

Questions?

khbaker@partners.org

Review: Weidman and Baker. Anesth Analg 121, 1586 (2015)