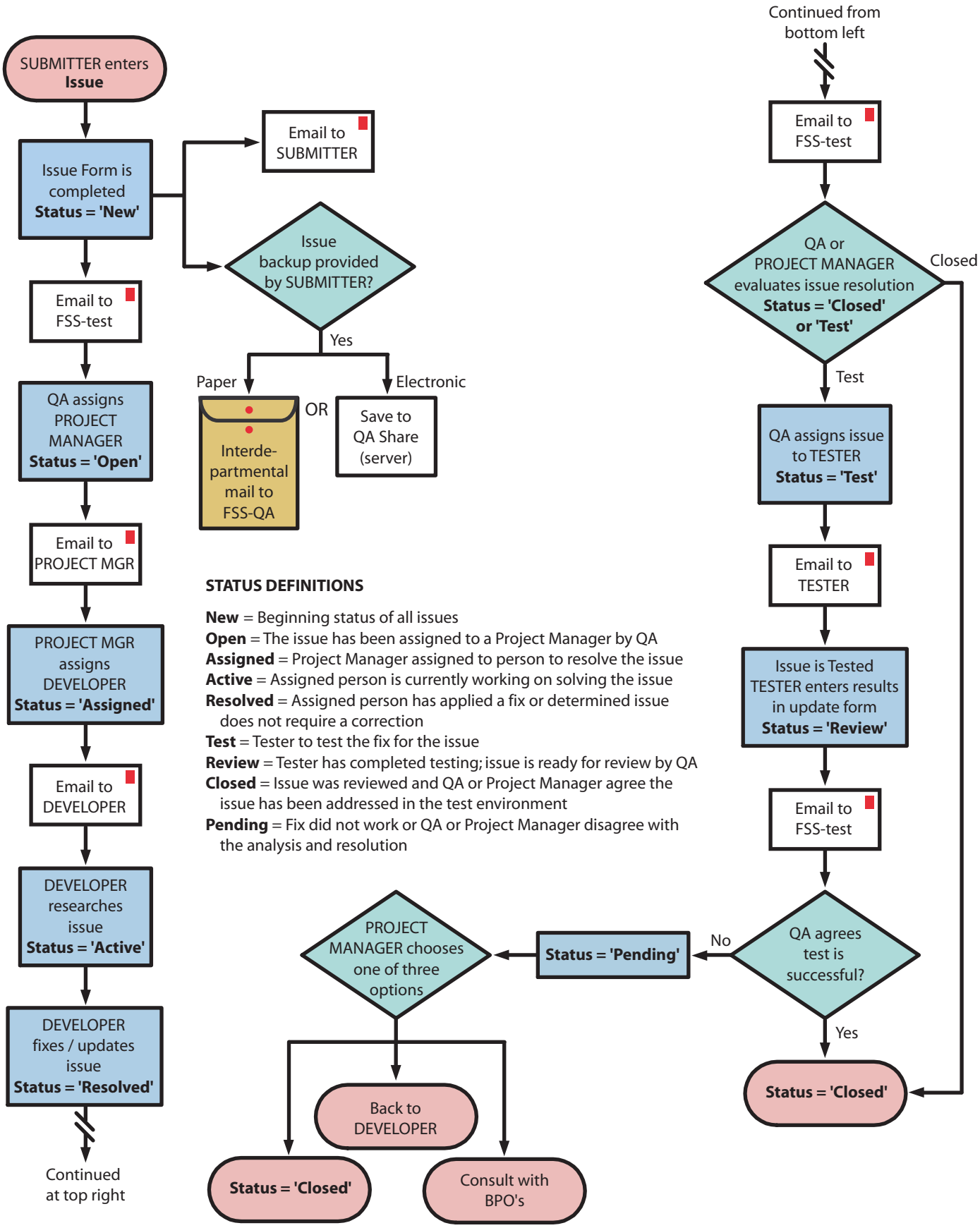
MIT SAP Test Issue Process



STATUS DEFINITIONS

New = Beginning status of all issues
Open = The issue has been assigned to a Project Manager by QA
Assigned = Project Manager assigned to person to resolve the issue
Active = Assigned person is currently working on solving the issue
Resolved = Assigned person has applied a fix or determined issue does not require a correction
Test = Tester to test the fix for the issue
Review = Tester has completed testing; issue is ready for review by QA
Closed = Issue was reviewed and QA or Project Manager agree the issue has been addressed in the test environment
Pending = Fix did not work or QA or Project Manager disagree with the analysis and resolution