Common TSM Problem Resolution

Bob Lang

Consultant III

Computing Help Desk

blang@mit.edu

IST

File Problems - MAC
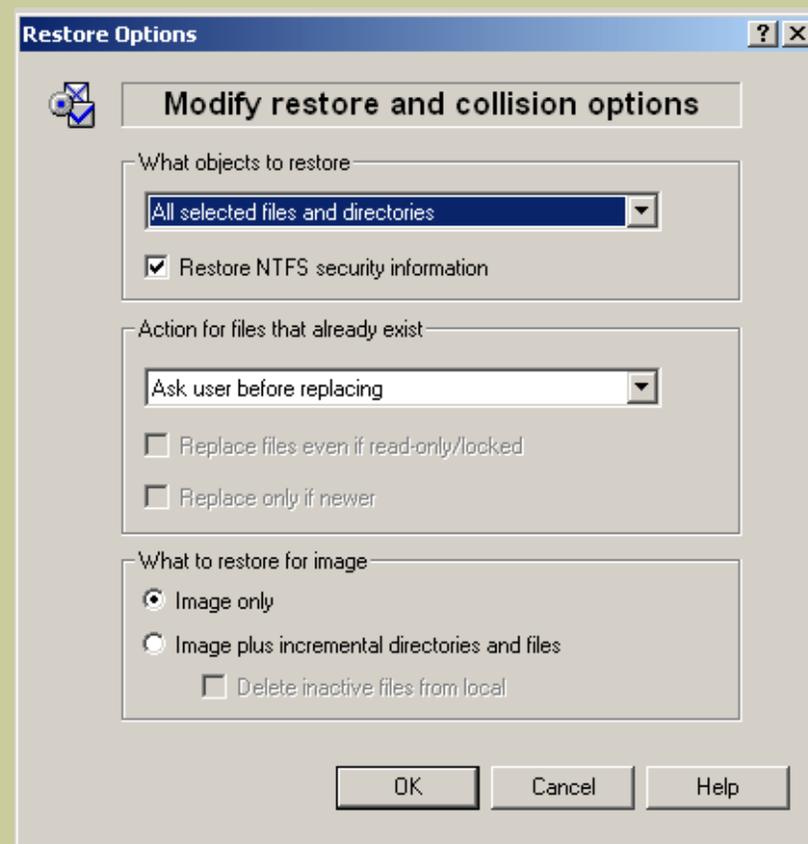
- root desktop

    – http://itinfo.mit.edu/answer.php?id=1171

- file ownership

File Problems - PC

- PC – NTFS security info

- Lost file - check

- Bare-metal - uncheck

Where's my file?

- Logs

  – Search dsmsched.log

  – Run restore function

  – ASK

- Point in time

  – Find a specific version

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Demo Restore

- Scenario – project deadline

- 3 files

- Files Modified

- Files Deleted

- We need the Originals!

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