

Real Effects of Search Frictions in Consumer Credit Markets

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Credit-Market Imperfections

- How are credit markets special?
- Key household finance question: what credit-market imperfections prevent optimal consumption?
 - Zeldes (1989), Gross & Souleles (2002) – Borrowing constraints
 - Adams, Einav, Levin (2009) – Adverse selection and moral hazard
 - Scharfstein & Sunderam (2017) – Credit market concentration
- This paper: use auto-loan setting to document importance of search frictions in consumer finance

Relevance of costly search in credit markets

- SCF: Many people report doing “almost no searching” for loan.
- Bhutta et al. (2018): 96% of mortgagors think they got the best rate.
- Adams et al. (2019): UK depositors overestimate shopping time
- Our data: Average borrower 15 min drive from branch
 - contrast with U.S. average commute time 26 min

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- Frictions in credit markets affect durable consumption
- Importance of physical distance surprising in digital world,
- especially salient in an era of declining bank branches.

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1. Lead to price dispersion / interest-rate markups

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Search frictions in auto loan markets:

1. Lead to price dispersion / interest-rate markups
2. Explain borrowers' propensity to shop around for a loan
3. Limit both extensive and intensive margin of borrowing
4. Distort intensive margin of consumption \Rightarrow DWL

Welfare Consequences of Search Frictions

- Usual sequential search model: inelastic unit demand for a homogenous final good
- Firm j charges

$$p_j = MC + markup_j$$

- Given search cost distribution, markup distribution adjusts
- For each consumer having drawn price p

$$E(p_j) - p \leq k$$

- In equilibrium, buyers stay with first seller
- Costly search consequence: transfer from buyer to seller

Reality: Elastic Demand, Complements

Reality: DWL has two components.

- 1 If demand is elastic, $Q^{search} < Q^*$
 - Could result in fewer and/or smaller transactions
- 2 For complements/intermediate goods, distorts final good consumption

$$Q_2(p_1^{search}, p_2) < Q_2(p_1^*, p_2)$$

→ Credit market specialness

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→ Credit market specialness

search frictions \Rightarrow credit markups \Rightarrow smaller loans \Rightarrow older, cheaper cars

Outline

- ① **Auto loans setting and data**
- ② Search model with elastic demand
- ③ Measuring interest rate dispersion
- ④ Discontinuous pricing policies
- ⑤ Direct evidence on search costs and search behavior
- ⑥ Consequences of search frictions on loans and consumption

Auto loans are ubiquitous, important

- \$1.3 trillion outstanding (NY Fed, 2019)
- 3rd largest consumer debt category, more than credit cards
- 114m outstanding loans \approx 0.9 per U.S. household
- 85% of car purchases are financed (Consumer Reports, 2013)
- Vehicles 50%+ of low-wealth HHs total assets (Campbell, 2006)

Data Source

- Data from a private software services company
- 2.4 million auto loans from 326 lending institutions in 50 states
- Majority originated by credit unions
- 70% of sample was originated between 2012 and 2015
- 1.3 million loan applications originating from 41 institutions
- Exclude indirect loans and refinances
- [▶ Representativeness](#)

Variables

- Ex-ante borrower variables: FICO, DTI, gender, age, $\widehat{\text{ethnicity}}$
- Ex-ante loan variables: Interest rate, LTV, channel
- Collateral variables: make, model, year, purchase price
- Ex-post loan performance: delinquency, charge-off, ΔFICO

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Equilibrium Price Dispersion

- Price dispersion: same good sold for different prices
- Null hypothesis: Law of One Price holds
- Classic explanation: information/search frictions

- Theory: P.D. sustainable when some consumers only know one price
 - I. Stigler (1961), Diamond (1971), Rothschild (1973), Reinganum (1979)
 - II. Salop and Stiglitz (1982), Burdett and Judd (1983), Stahl (1989)

- Empirical challenge: ruling out product heterogeneity

Extensive empirical literature on price dispersion and search

- Prescription drugs: Sorensen (2000)
- Mortgages: Woodward & Hall (2012), Alexandrov & Koulayev (2017)
- Credit cards: Stango and Zinman (2016)
- Mutual funds: Hortacsu and Syverson (2004)
- Cars: Goldberg and Verboven (2001)
- Online shopping: De Los Santos, Hortacsu, Wildenbeest (2012), Ellison & Ellison (2009)
- Airfares, houses, auto insurance, electronics, books, fish...

→ Open Questions:

- All of these assume inelastic demand! How this matter?
- How are search frictions in *credit* markets special?
- Are the welfare consequences of credit-market search frictions?

Search Model with Elastic Demand

- Adapt Reinganum (1979) to credit market with elastic demand for loans and durables
- Demonstrate equilibrium price dispersion
- Characterize DWL (obscured by models with inelastic demand)
- Develop several comparative statics and testable predictions
- Results apply more broadly to the demand for any two complements.

Borrowers

- Continuum of borrowers ex-ante identical with quasi-linear indirect utility

$$U(r, p, W) = V(r, p) + W$$

$V(\cdot, \cdot)$ indirect utility of facing prices r and p for loans and durables

- Assume that demand for loans and durables downward sloping
 - ⇒ $V(\cdot, \cdot)$ is strictly decreasing in both its arguments.
- Do not implicitly assume cross-price elasticities to be zero!
 - e.g., car loans and car services are strong complements.

Borrower Search

- Borrowers believe $r \sim F$ on $[\underline{r}, \bar{r}]$ but don't know price locations
- Pay search cost k for each interest-rate quote
- When current quote is r' , expected utility gain from search is

$$\int_{\underline{r}}^{r'} [V(r, p) - V(r', p)] dF(r) - k$$

- Optimal search: reservation price $m(k)$ (De Groot, 1970; Lippman and McCall, 1976)
- Impt to use $V(\cdot, \cdot)$ instead of just markups r
 - Incorporates elastic demand + complements
 - Markups lead to smaller loans and less durable consumption

Lenders

- Lenders $j \in J$ have marginal costs $c_j \sim G$ on $[\underline{c}, \bar{c}]$ to lend \$1
- Lenders are perfectly informed of k and $F(\cdot)$
- Choose an interest rate r_j to max expected profits

$$E\pi_j = \begin{cases} (r_j - c_j)q(r_j, p)E(N_j) & \text{for } r_j \leq m(k) \\ 0 & \text{for } r_j > m(k) \end{cases}$$

- N_j is the number of borrowers that each take out $q(r_j)$

Equilibrium

- Pure-strategy Nash Equilibrium with price dispersion
- Given demand elasticity η_r , lender FOC satisfied when

$$r_j = \frac{c_j \eta_r}{\eta_r + 1}$$

- Borrower indifference over further search

$$\int_{\underline{r}}^{m(k)} [V(r, p) - V(m(k), p)] dF_{m(k)}(r) = k$$

⇒ $m(k)$ depends also in how interest rates paid affect the utility received from the corresponding loan sizes *and* durable consumption through $V(\cdot, \cdot)$.

$$F_{m(k)}(r) = \begin{cases} G[r(1 + \eta_r)/\eta_r] & \text{for } \underline{r} \leq r < m(k) \\ 1 & \text{for } r = m(k) \end{cases}$$

- For given k , $\{m(k), F_{m(k)}(\cdot)\}$ constitute an equilibrium

Welfare

Deadweight loss has three components:

- ① Lenders monopoly power \Rightarrow lenders other than the lowest-cost lender survive
- ② Each lender marks up cost c_j to charge monopoly prices
- ③ Elastic demand \Rightarrow borrower demand less loans + goods

$$DWL = \int_{\underline{c}}^{\bar{c}} \int_{q(r^*(c), p)}^{q(\underline{c}, p)} (r(q) - \underline{c}) dq dG(c) + \int_{\underline{c}}^{\bar{c}} \int_0^{q(r^*(c), p)} (c - \underline{c}) dq dG(c)$$

- $r(q)$ is inverse demand
 - $q^m(c, p)$ is the quantity lent by a monopolistic lender with constant marginal cost c
 - $q^*(\underline{c}, p)$ is the perfect-competition q
- n.b.**, under inelastic demand, $q^m = q^* \Rightarrow DWL = 0!$

Model Implications and Testable Predictions

- ① Price dispersion and loan markups increasing in search costs
- ② Loan sizes decreasing in search costs
- ③ Durables consumption decreasing in search costs
- ④ Welfare loss increasing in search costs and the elasticity of demand
- ⑤ Market shares invariant to markups when search costs are high

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Detecting Price Dispersion

- We put each borrower i into a cell ℓ matched by
 - Origination time (two-quarter window)
 - Loan maturity (in years)
 - FICO Score (5-point bins)
 - Car value (in \$1,000 bins)
 - Debt-To-Income (10-point bins)
 - Commuting Zone
- Calculate the Difference from Lowest Available Rate

$$DLAR_{i\ell} \equiv r_i - \min_{j \in \ell} r_j$$

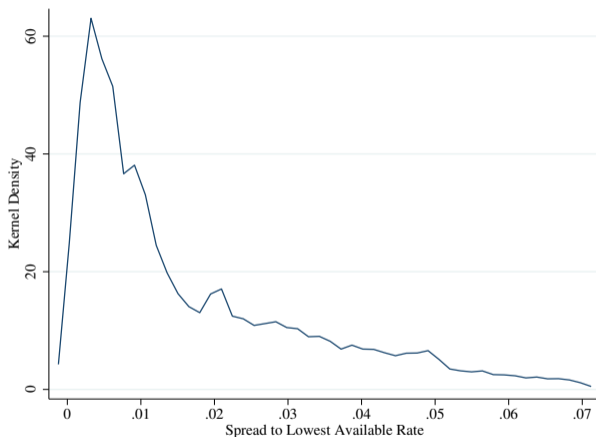
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- Lower bound given data coverage (but multiple providers still big leap over existing lit)

Estimated Price Dispersion



- Mean: 234 bp, Median: 125 bp, 46% of borrowers get best rate
- Average markup 27 bp higher in high search-cost markets

Potential Reasons for Observed Price Dispersion

- ① Costly price discovery
- ② Measurement Error
- ③ Unobserved heterogeneity

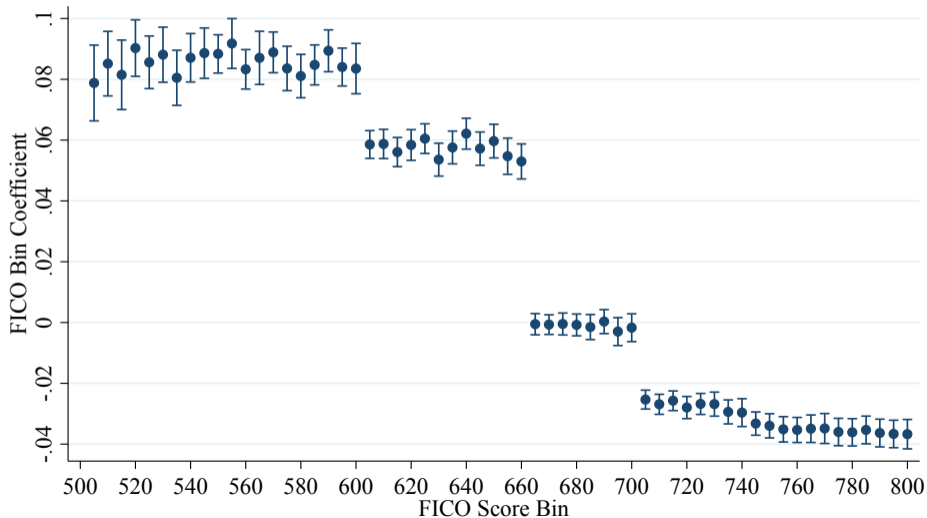
Potential Reasons for Observed Price Dispersion

- ① Costly price discovery
 - ② Measurement Error
 - ③ Unobserved heterogeneity
- Strategy: test for #1 in a setting where we can rule out #2 and #3
 - Exploit quasi-experimental variation in *benefits* to search
 - Measure search behavior and link to measures of search costs
 - Estimate consequences of costly search by comparing people with high return to search in high vs. low search cost areas

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Example Credit Union with three discontinuities



Detecting Discontinuities

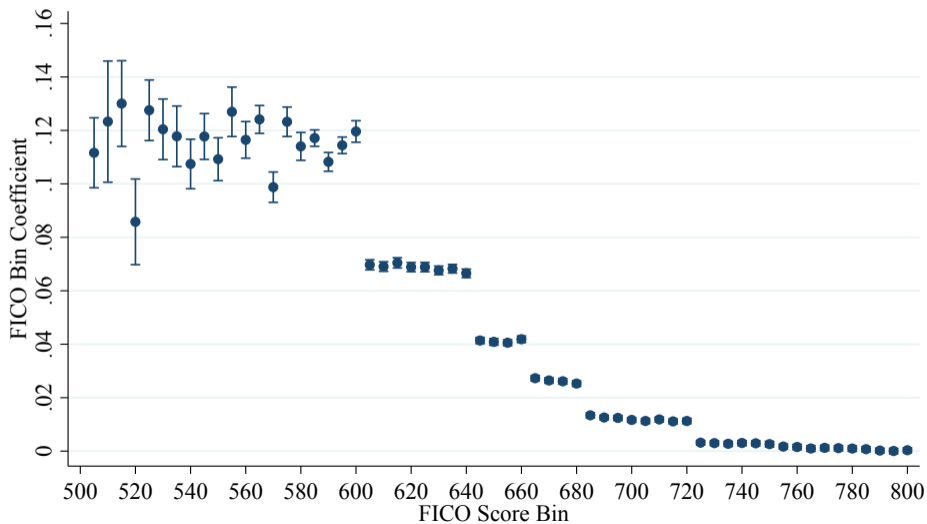
- Regress loan interest rates onto a series of dummies representing 5-point FICO bins, for a given institution c :

$$r_{il} = \alpha + \sum_b \delta_{bl} 1(\text{FICO}_i \in \text{Bin}_b) + \varepsilon_{il}$$

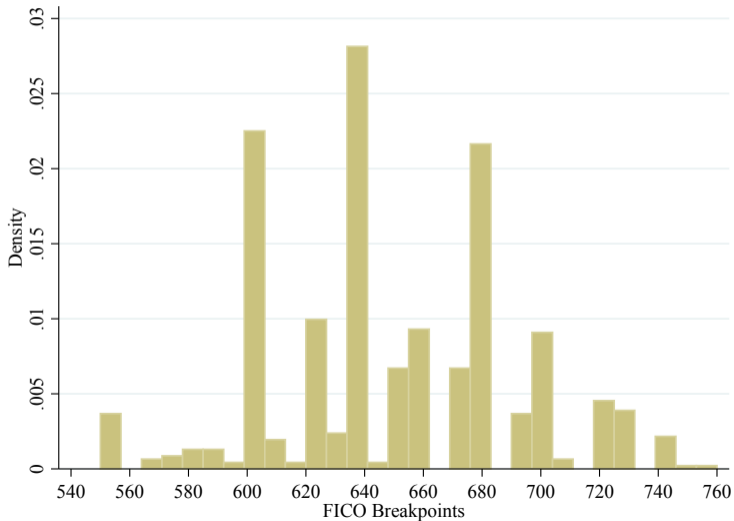
- Define a discontinuity as a FICO score cutoff with
 - a 50 bps difference in adjacent coefficients (economically significant)
 - p -value of difference less than .001 (statistically significant)
 - p -values between the leading and following bins $>.1$ (not just noise)

▶ whence

Example Credit Union with five discontinuities



Wide heterogeneity across institutions in policies



Empirical Strategy

- Regression Discontinuity around detected lending thresholds \mathcal{D}
- Form discontinuity sample using loans ± 19 FICO-point window around the threshold
- Normalize FICO scores to each cutoff and estimate

$$r_{iglt} = \sum_{d \in \mathcal{D}} 1(FICO_{il} \in \mathcal{D}_d) \left(\delta \cdot 1(\widetilde{FICO}_{id} \geq 0) + f(\widetilde{FICO}_{id}; \pi) + \psi_{dl} \right) + \alpha_g + \delta_t + \varepsilon_{iglt}$$

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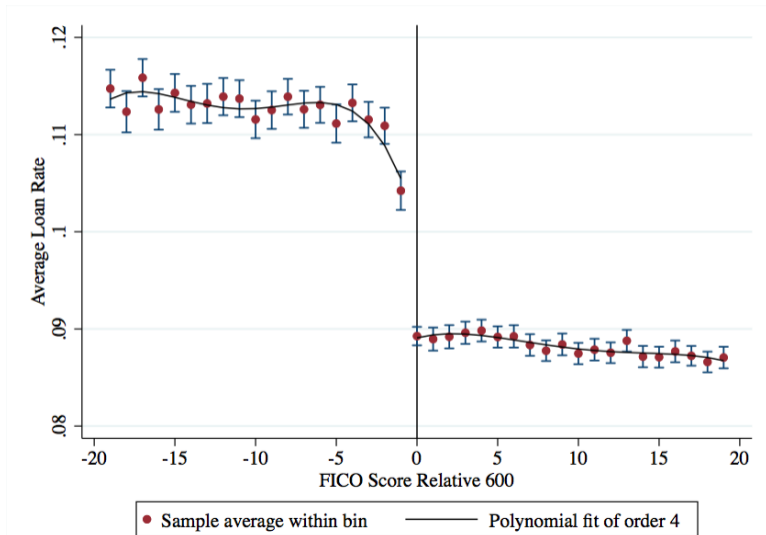
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- Quadratic RD function of running variable

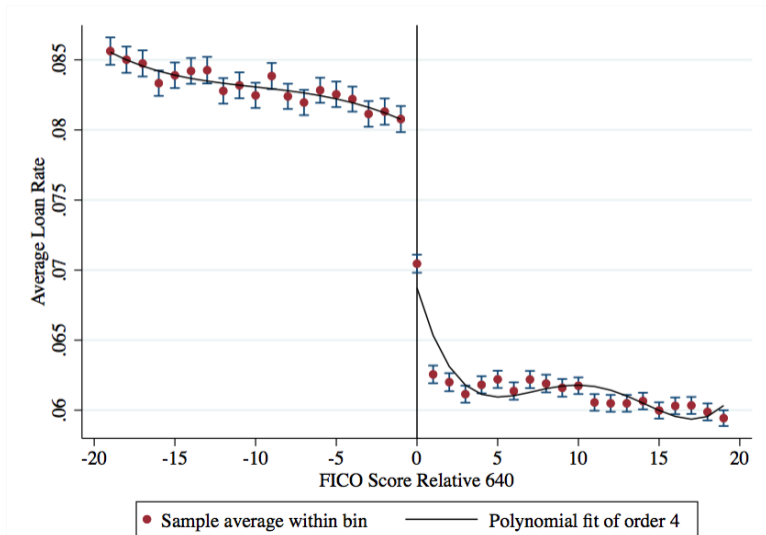
$$f(\widetilde{FICO}; \pi) = \pi_1 \widetilde{FICO} + \pi_2 \widetilde{FICO}^2 + 1(\widetilde{FICO} \geq 0) \left(\pi_3 \widetilde{FICO} + \pi_4 \widetilde{FICO}^2 \right)$$

- Uniform kernel: $1(FICO_{il} \in \mathcal{D}_d)$ indicates loan i within 20 points of discontinuity d at lender l
- Discontinuity \times lender, Commuting Zone, and quarter fixed effects

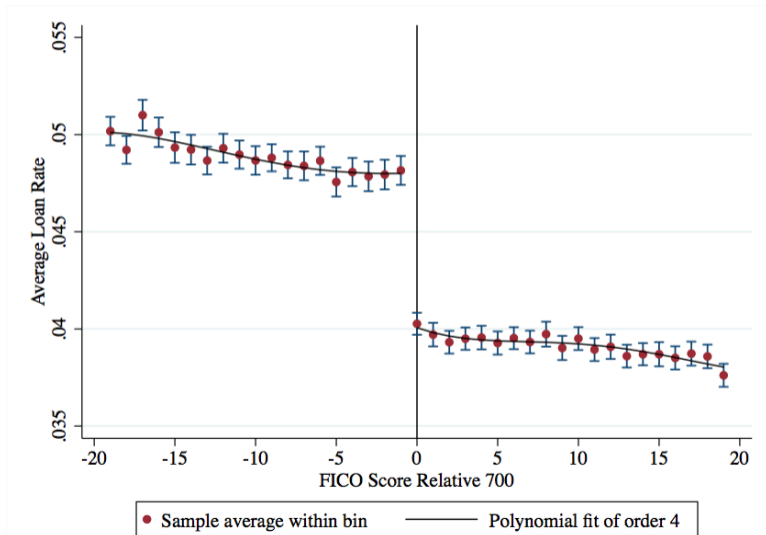
First stage for FICO = 600 cutoff



First stage for FICO = 640 cutoff



First stage for FICO = 700 cutoff

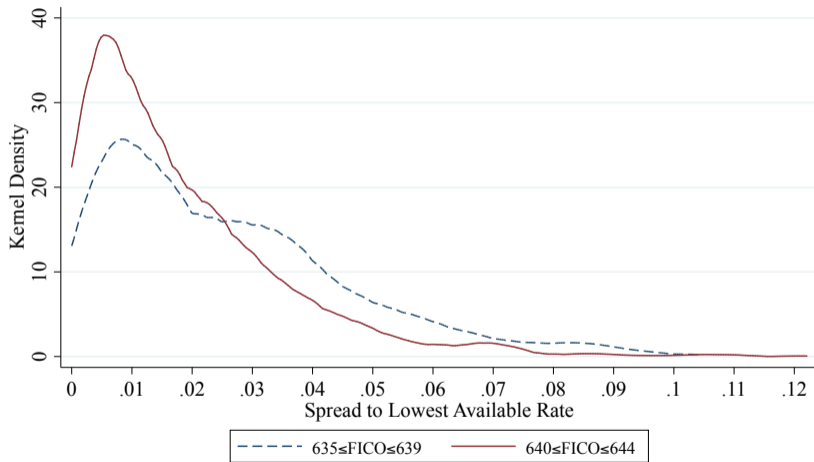


First stage: 130 bp difference in r

| | (1) | (2) |
|----------------------------|-----------------------|---------------------|
| | Loan Rate | Loan Term |
| Discontinuity Coefficient | -0.0127*** (0.004) | 0.822*** (0.187) |
| Discontinuity x Lender FEs | ✓ | ✓ |
| Lender FEs | ✓ | ✓ |
| Quarter FE | ✓ | ✓ |
| N | 514,834 | 514,834 |
| R^2 | 0.169 | 0.083 |

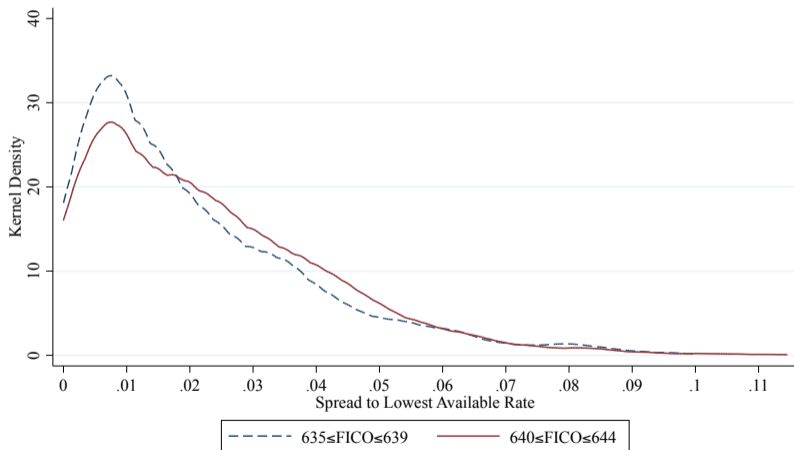
- -127 bp on average car loan is ΔPMT of \$13 and ΔPV of 440
- [▶ Heterogeneity by FICO](#)

Discontinuities provide variation in benefits of searching

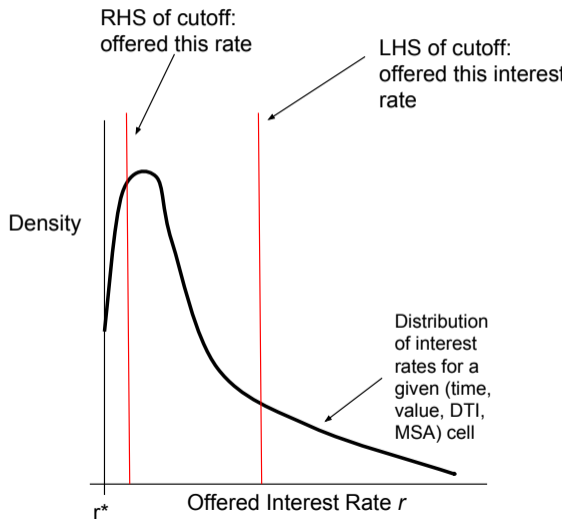


Difference in means: 70 bps

Placebo test: no difference w/o discontinuity



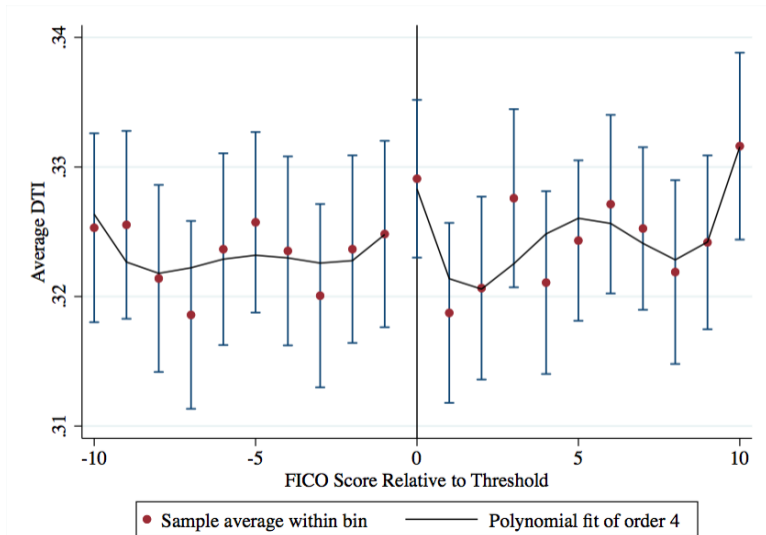
LHS borrowers face high returns to search across lenders



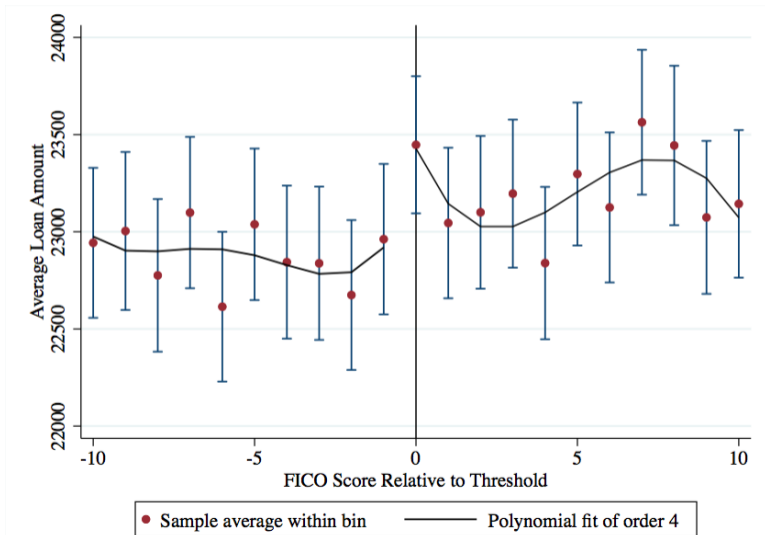
Is there selection around interest-rate discontinuities?

- Are LHS and RHS borrowers different along any observable dimension?
 - e.g., (un)awareness of pricing policies correlated with quality
- Rule out selection via smoothness of observables at discontinuity:
 - ✓ Application loan size
 - ✓ Application Debt-to-Income
 - ✓ Borrower age
 - ✓ Borrower gender
 - ✓ Borrower ethnicity

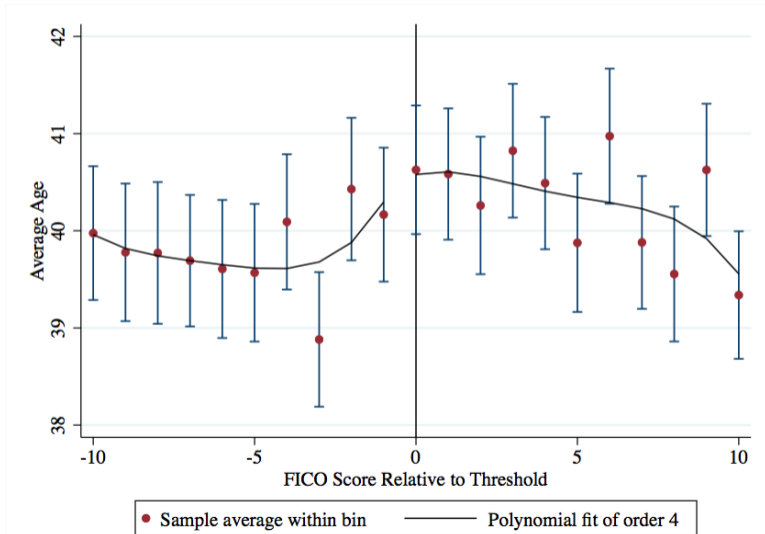
Balance checks: Application Debt-to-Income Ratio



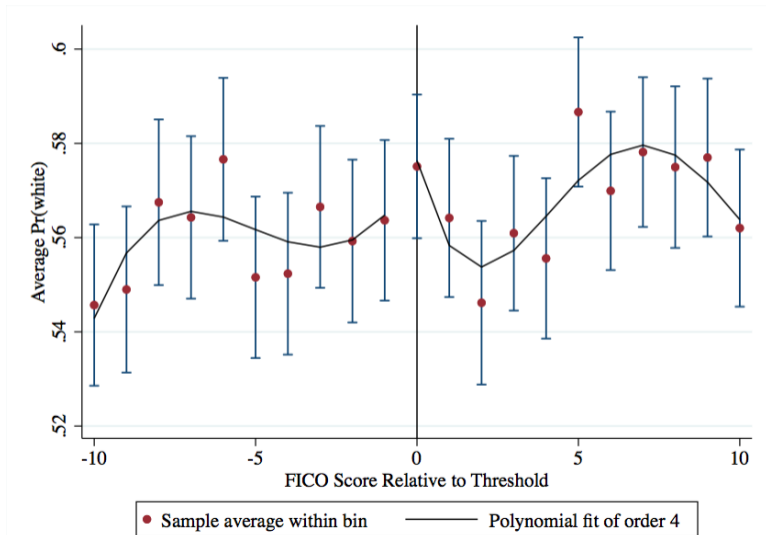
Balance checks: Application Loan Amount



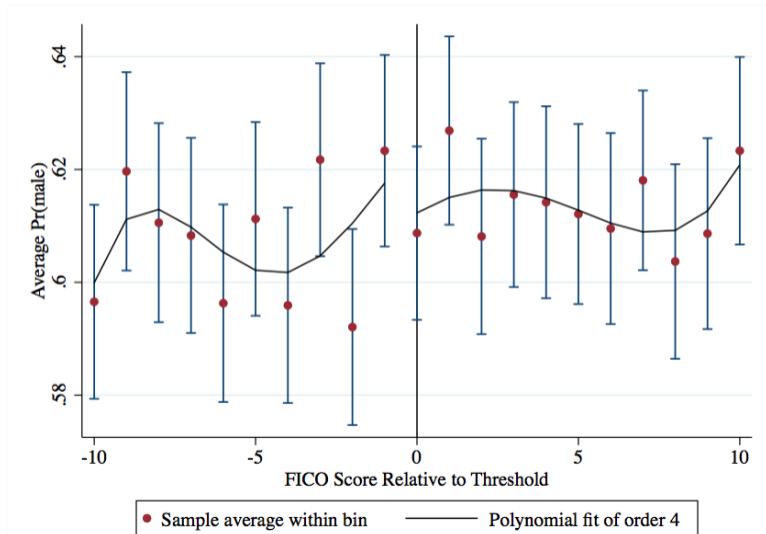
Balance checks: Applicant Age



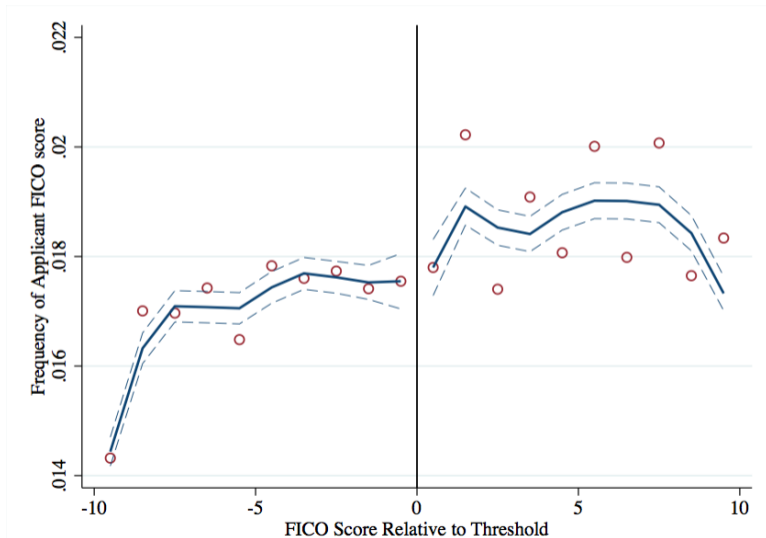
Balance checks: Applicant Ethnicity



Balance checks: Applicant Gender



No bunching in running variable: Application Counts



Ex-ante Smoothness

| | (1) | (2) | (3) |
|------------------------------|----------------------------|-------------------------------|--------------------------------|
| | Application Loan Amount | Application Debt-to-Income | Number of Loan Applications |
| Discontinuity Coefficient | 128.43 (187.75) | -0.084 (0.447) | -270.18 (760.48) |
| Discon. \times Lender FE | ✓ | ✓ | ✓ |
| Institution FE | ✓ | ✓ | ✓ |
| Quarter FE | ✓ | ✓ | ✓ |
| N | 117,985 | 91,923 | 39 |
| R^2 | 0.058 | 0.009 | 0.466 |

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Why don't borrowers on LHS find better available rates?

- Dimensions of search costs
 - Temporal specificity (given car/price may expire)
 - Cost of attention to stressful/overwhelming financial paperwork
 - Concerned with impact of FICO pulls (Lieberman et al., 2017)
 - Beliefs about price dispersion or time to search
- Our focus: physical search plays important role
 - Average commute: 26 min, average borrower: 15 min drive to lender
- Why would physical distance matter?
 - Paperwork, brand awareness, individual-level pricing, tight timing
 - Can matter in lending (Degryse and Ongena, 2005 and Nguyen, 2016)

Bringing costly search to the data

To ask whether costly search inhibits price discovery, we need

- ① A measure of borrower search

- ② Variation in search costs

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- ① A measure of borrower search
 - Total number of applications per borrower
 - Accepting/Rejecting approved loans from application data
 - Takeup $\equiv 1$ (Offered loan is accepted)
- ② Variation in search costs

Bringing costly search to the data

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② Variation in search costs

- Geocode FDIC+NCUA branch data to calculate driving times
- For each borrower: # of institutions within a 20-minute drive
- High search costs $\equiv 1$ (≤ 10 lenders within 20 minute drive)

Direct measure of search varies with search costs

| | High Search Costs (1) | Low Search Costs (2) | Difference (1) - (2) |
|------|-----------------------------|----------------------------|-------------------------|
| Mean | 1.342 | 1.409 | -0.067*** |
| S.D. | (0.009) | (0.004) | (0.011) |
| N | 6,042 | 44,655 | |

- Data coverage makes this a lower bound
- * n.b., in Stahl equilibrium, all shoppers buy from first seller they query.

Indirect measure of search varies with search costs

$$takeup_{igt} = \sum_{d \in \mathcal{D}} 1(FICO_{il} \in \mathcal{D}_d) \left(\delta \cdot 1(\widetilde{FICO}_{id} \geq 0) + f(\widetilde{FICO}_{id}; \pi) + \psi_{dl} \right) + \alpha_g + \delta_t + \varepsilon_{igt}$$

- Estimate for high/low search cost areas
- Investigate if markups more consequential in low search-cost areas
- Verify markups comparable across high/low search-cost areas
- Check robustness to possible endogeneity of search-cost measure

Indirect measure of search varies with search costs

| Search Costs | Full (1) | High (2) | Low (3) | Difference (2) - (3) |
|---|---------------------|---------------------|---------------------|-------------------------|
| Dependent Variable = 1(Loan Offer Accepted) | | | | |
| Discontinuity Coefficient | 0.121*** (0.015) | 0.020*** (0.005) | 0.137*** (0.016) | -0.116*** (0.006) |
| Discon. × Lender FE | ✓ | ✓ | ✓ | |
| Quarter FE | ✓ | ✓ | ✓ | |
| Commuting Zone FE | ✓ | ✓ | ✓ | |
| N | 30,743 | 4,436 | 26,307 | |
| R^2 | 0.27 | 0.45 | 0.25 | |

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→ Low-search-cost borrowers relatively less likely to accept markups

- Robust to varying definition of high search cost area [▶ Results](#)

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Selection into take-up?

- Want to show real effects of costly search *given* take-up
- But *accepting* a dominated loan offer is an endogenous choice...
- Check for selection: Do LHS borrowers have worse ex-post outcomes?
 - ✓ # days delinquent
 - ✓ default (90+ days past due)
 - ✓ charge-off (was loan written off by lender)
 - ✓ Δ FICO score since origination

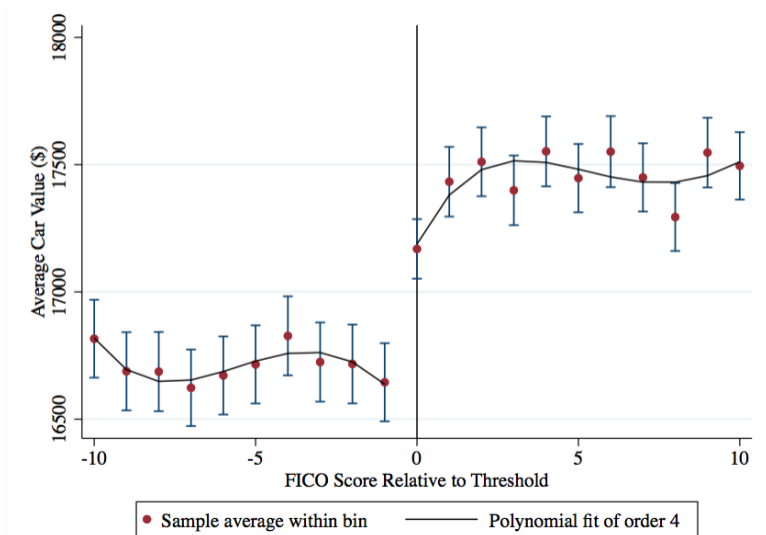
Validating conditional on take-up results

| | (1) | (2) | (3) | (4) |
|----------------------------|--------------|------------|---------|---------------|
| | Days Delinq. | Charge-off | Default | Δ FICO |
| Discontinuity | 4.185 | 0.004 | 0.002 | 0.001 |
| Coefficient | (3.101) | (0.003) | (0.003) | (0.003) |
| Discon. \times Lender FE | ✓ | ✓ | ✓ | ✓ |
| Commuting Zone FE | ✓ | ✓ | ✓ | ✓ |
| Quarter FE | ✓ | ✓ | ✓ | ✓ |
| N | 331,590 | 514,834 | 514,834 | 405,236 |
| R^2 | 0.162 | 0.073 | 0.091 | 0.015 |

Real Effects: Loan Choice Impacts Real Consumption

| | (1) | (2) | (3) | (4) |
|---------------------|----------|-------------|----------|---------|
| | Price | Loan Amount | LTV | Payment |
| Discontinuity | 376.58** | 566.21*** | 0.0130** | 0.17 |
| Coefficient | (175.72) | (167.93) | (0.005) | (1.02) |
| Discon. × Lender FE | ✓ | ✓ | ✓ | ✓ |
| Commuting Zone FE | ✓ | ✓ | ✓ | ✓ |
| Quarter FE | ✓ | ✓ | ✓ | ✓ |
| N | 514,834 | 514,834 | 514,834 | 514,834 |
| R^2 | 0.052 | 0.059 | 0.029 | 0.056 |

Second stage plot: Purchase prices



Evidence on Substitution Patterns

▶ Mileage

| | (1) | (2) | (3) |
|---------------------|-----------|-----------|----------|
| | Car Value | Car Value | Car Age |
| Discontinuity | 344.69*** | 79.71 | -1.76*** |
| Coefficient | (123.78) | (49.25) | (0.043) |
| Discon. × Lender FE | ✓ | ✓ | ✓ |
| Commuting Zone FE | ✓ | ✓ | ✓ |
| Quarter FE | ✓ | ✓ | ✓ |
| Make-Model FE | ✓ | | ✓ |
| Year-Make-Model FE | | ✓ | |
| N | 468,800 | 468,800 | 468,800 |
| R^2 | 0.353 | 0.767 | 0.352 |

- Costly search \Rightarrow market power \Rightarrow each lender faces downward sloping demand \Rightarrow consumption response to price dispersion \Rightarrow DWL: fewer and lower quality goods

Addressing endogeneity of search-cost measure

- Number of proximate financial institutions possibly correlated with
 - ① time-varying differences (local economic shocks, etc.) and/or
 - ② time-invariant differences (financial sophistication, etc.)

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- Address (1) with Bartik instrument using 1990 branch network [▶ Results](#)
- Address (2) with
 - (a) zip8 FEs and
 - (b) diff-in-diffs around branch closings [▶ Results](#)

Ruling out alternative explanations

- ① Selection into takeup
- ② Exclusivity of credit unions
- ③ Measurement error in interest rates
- ④ Digital search
- ⑤ Risk-based pricing on other dimensions
- ⑥ Lender price discrimination
- ⑦ Steering by car dealers to lenders

Conclusion

- Auto loans market full of price dispersion, search frictions
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- Auto loans market full of price dispersion, search frictions
- Used rich data to isolate exogenous variation in the benefits of search
- Provided direct evidence that search costs influence search behavior
- Transmission of interest rates to durables inhibited by search frictions
- Search costs \Rightarrow finance less, buy older, \$400 less car
- In the real world, elastic demand + costly search \Rightarrow DWL
- Costly-search fueled markups affect consumer welfare through both extensive and intensive margins

search frictions \Rightarrow credit markups \Rightarrow smaller loans \Rightarrow lower consumption

Representativeness

- Top 5 states by number of loans:
 - Washington (770,334 loans)
 - California (476,791 loans)
 - Texas (420,090 loans)
 - Florida (314,718 loans)
 - Utah (292,523 loans)
- Our data are less diverse (73% estimated to be white vs. 64.5% in census data).
- Median FICO at origination is 711 (vs. 695 for US borrowers)
- [▶ Back](#)

Aside: why would lenders price this way?

- Hard coded from pre-Big Data era (Hutto & Lederman, 2003)
- Persistence of rate-sheet pricing
- Particular processing cost structure (Bubb & Kauffman 2014; Livshitz et al. 2016)
- Worry about overfitting (Al-Najjar and Pai 2014; Rajan et al. 2015)
- * n.b., costly search makes it hard to gain market share by undercutting

Example rate sheet



Consumer Loan Rate Sheet Effective March 1, 2017

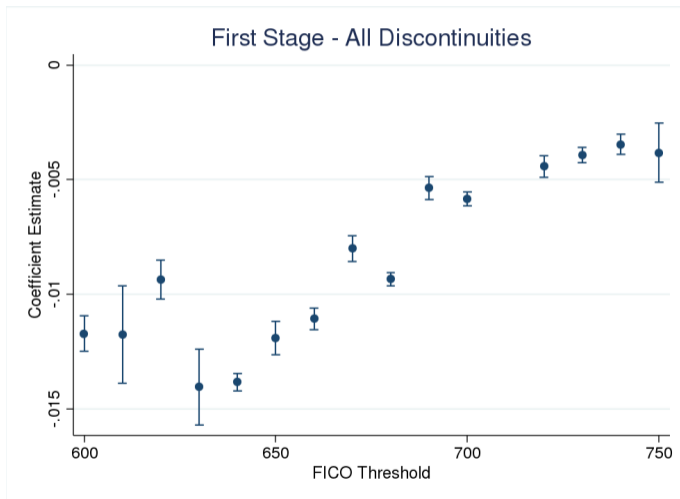
New Auto Loans: Model Years 2015 and Newer

| Repayment Period | Minimum Loan Amount | Credit Score 740 + | | Credit Score 739 to 700 | | Credit Score 699 to 660 | | Credit Score 659 to 610 | | Credit Score 609 to 560 | | Credit Score 559 or below | |
|------------------------------|---------------------|--------------------|---------|-------------------------|---------|-------------------------|---------|-------------------------|---------|-------------------------|---------|---------------------------|---------|
| | | APR [^] | DPR | APR [^] | DPR | APR [^] | DPR | APR [^] | DPR | APR [^] | DPR | APR [^] | DPR |
| Up to 36 Months ¹ | \$500 | 2.24% | 0.0061% | 2.74% | 0.0075% | 3.99% | 0.0075% | 8.24% | 0.0226% | 13.49% | 0.0370% | 14.49% | 0.0397% |
| 37 - 60 Months | \$5,000 | 2.74% | 0.0075% | 3.24% | 0.0089% | 4.49% | 0.0116% | 8.74% | 0.0239% | 13.99% | 0.0383% | 14.99% | 0.0411% |
| 61 - 66 Months | \$6,000 | 2.99% | 0.0082% | 3.49% | 0.0096% | 4.74% | 0.0116% | 8.99% | 0.0246% | 14.24% | 0.0390% | 15.24% | 0.0418% |
| 67 - 75 Months | \$10,000 | 3.24% | 0.0089% | 3.74% | 0.0102% | 4.99% | 0.0130% | 9.24% | 0.0253% | 14.49% | 0.0397% | 15.49% | 0.0424% |
| 76 - 84 Months ² | \$15,000 | 3.49% | 0.0096% | 3.99% | 0.0109% | 5.24% | 0.0158% | 9.49% | 0.0260% | N/A | | N/A | |

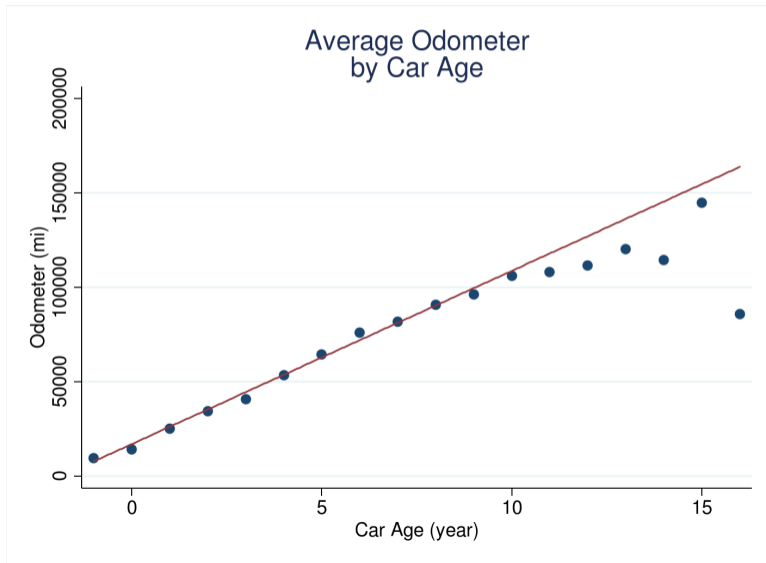
2015 and newer hybrid vehicles qualify for an additional 0.25% rate reduction.

We may finance up to 100% Retail NADA or KBB unless the vehicle has over 100,000 miles in which case we may lend up to 100% of NADA or KBB for Tier 1 borrowers and up to 80% of NADA or KBB for Tier 2-6 borrowers. Maximum term for vehicles with over 100,000 miles is 66 months.

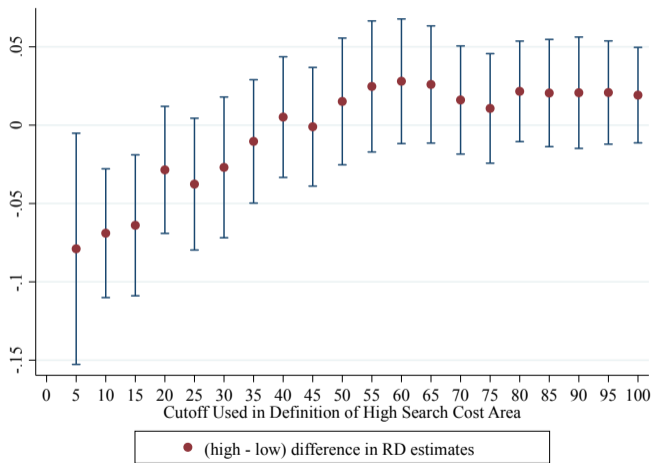
Pricing Discontinuities Largest for low FICOs



Older cars generally have higher mileage

[▶ Back](#)

Robustness to varying definition of high search cost



Time-varying endogeneity of search costs

- Easy to think of time-varying joint endogeneity between takeover and search costs, e.g. endogenous branch closings
- Abstract away from *time-varying* endogeneity of search costs with shift-shares instrument for number of proximate financial institutions
- Use NETS, FDIC, and NCUA data

$$\#PFIs_{ct}^{Bartik} = \#PFIs_{c,1990} \times \frac{\overline{\#PFIs}_{-c,t}}{\overline{\#PFIs}_{-c,1990}}$$

- Define High Search Costs if $\#PFIs_{ct}^{Bartik} \leq 10$

Results with Bartik Instrument

$$takeup_{ict} = \eta_{cz(i)} + \delta_t + \gamma \cdot \widetilde{FICO}_{ict} + \delta \cdot 1(\widetilde{FICO}_{ict} \geq 0) + \beta \cdot \widetilde{FICO}_{ict} \cdot 1(\widetilde{FICO}_{ict} \geq 0) + \varepsilon_{ict}$$

| <i>Takeup</i> _{ict} = 1 (Loan Offer Accepted) | | | |
|--|---------|----------|-----------|
| Bartik Search Costs | High | Low | Diff |
| | (1) | (2) | (1)-(2) |
| Discontinuity Coefficient | 0.050 | 0.135*** | -0.085*** |
| | (0.045) | (0.037) | (0.006) |
| Discontinuity × Lender FE | ✓ | ✓ | |
| CZ × Quarter FE | ✓ | ✓ | |
| N | 5,591 | 25,152 | |

Time-invariant endogeneity

- Remaining problem is whether branch proximity is correlated with other things *that determine effect of discontinuity*
- Time-invariant characteristics may determine branch network and takeup, e.g., financial sophistication
- Usual problem with Bartik instruments: possibility of endogenous initial conditions
- Looking within CZ may not be enough—CZs large

Addressing time-invariant endogeneity

- Two solutions given Bartik robustness:
1. Zip8 fixed effects in RD, identify off how RD differs for places that changed their

$$takeup_{igt} = \eta_g + \delta_t + \gamma \cdot \widetilde{FICO}_{ict} + \delta \cdot \mathbf{1}(\widetilde{FICO}_{ict} \geq 0) + \beta \cdot \widetilde{FICO}_{ict} \cdot \mathbf{1}(\widetilde{FICO}_{ict} \geq 0) + \varepsilon_{ict}$$

Addressing time-invariant endogeneity

- Two solutions given Bartik robustness:

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2. Difference-in-differences design that focuses on *changes* to search cost status

$$takeup_{igt} = \eta_g + \delta_t + \gamma High\ Search\ Cost_{gt} + \beta FICO_{igt} + \varepsilon_{igt}$$

$$\Delta takeup_{gt} = \eta_{cz(g)} + \delta_{t,\Delta t} + \gamma \Delta High\ Search\ Cost_{gt} + \beta \Delta FICO_{gt} + \varepsilon_{gt}$$

Zip8 FEs in RD Design

$$takeup_{igt} = \eta_g + \delta_t + \gamma \cdot \widetilde{FICO}_{ict} + \delta \cdot 1(\widetilde{FICO}_{ict} \geq 0) + \beta \cdot \widetilde{FICO}_{ict} \cdot 1(\widetilde{FICO}_{ict} \geq 0) + \varepsilon_{ict}$$

| Search Costs Sample | High | Low | Difference |
|---------------------------|------------------|---------------------|-------------------|
| Discontinuity Coefficient | 0.066 (0.057) | 0.190*** (0.035) | -0.125 (0.009) |
| 8-digit Zip-code FE | ✓ | ✓ | |
| Quarter FE | ✓ | ✓ | |
| Number of Observations | 4,436 | 26,307 | |

Takeup difference-in-differences

$$takeup_{igt} = \eta_g + \delta_t + \gamma High\ Search\ Cost_{gt} + \beta FICO_{igt} + \varepsilon_{igt}$$

$$\Delta takeup_{gt} = \eta_{cz(g)} + \delta_{t,\Delta t} + \gamma \Delta High\ Search\ Cost_{gt} + \beta \Delta FICO_{gt} + \varepsilon_{gt}$$

| | Levels | Differences |
|--------------------------|----------------------|-------------------------|
| High Search Cost Area | 0.11** (0.04) | 0.03* (0.017) |
| FICO | -0.00004 (0.0003) | -0.0002*** (0.00003) |
| Geographic Fixed Effects | Zip9 | CZ |
| Time Fixed Effects | Quarter | Quarter Pair |
| Number of Observations | 608 | 29,321 |
| R-squared | 0.60 | 0.05 |

Robust standard errors clustered by quarter

→ Borrowers in areas that became high search cost more likely to accept

Are search costs just a catch all for imperfect competition?

| | | Competition | |
|--------------|------|------------------|------------------|
| | | LOW | HIGH |
| Search Costs | LOW | 0.12 [3.49] | 0.11 [3.38] |
| | HIGH | -0.03 [-0.24] | -0.02 [-0.23] |