



MASSACHUSETTS  
INSTITUTE OF  
TECHNOLOGY

# Fault-tolerant Computing

6.033 Lecture 15  
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Your computer restarted because of a problem. Press a key or wait a few seconds to continue starting up.

Votre ordinateur a redémarré en raison d'un problème. Pour poursuivre le redémarrage, appuyez sur une touche ou patientez quelques secondes.

El ordenador se ha reiniciado debido a un problema. Para continuar el arranque, pulse cualquier tecla o espere unos segundos.

Ihr Computer wurde aufgrund eines Problems neu gestartet. Drücken Sie zum Fortfahren eine Taste oder warten Sie einige Sekunden.

問題が起きたためコンピュータを再起動しました。このまま起動する場合は、いずれかのキーを押すか、数秒間そのままお待ちください。

电脑因出现问题而重新启动。请按一下按键，或等几秒钟以继续。

## Windows

A fatal exception 0E has occurred at 0028:C00068F8 in PPT.EXE<01>  
000059F8. The current application will be terminated.

- \* Press any key to terminate the application.
- \* Press CTRL+ALT+DEL to restart your computer. You will lose any unsaved information in all applications.

Press any key to continue



Your PC ran into a problem and needs to restart. We're just collecting some error info, and then we'll restart for you. (0% complete)

If you'd like to know more, you can search online later for this error: HAL\_INITIALIZATION\_FAILED

# San Francisco plane crash caused by pilot's inexperience with onboard computers

*Boeing 777's auto-throttle did not maintain speed as expected*

By [Aaron Souppouris](#) on December 12, 2013 03:08 am [✉ Email](#) [🐦 @AaronIsSocial](#)

[CNET](#) › [News](#) › [Communications](#)

April 25, 1997 7:00 PM PDT

# Router glitch cuts Net access

By [CNET News.com Staff](#)  
Staff Writer, CNET News

## Related Stories

[Net blackout hits some regions](#)

What started out as a router glitch at a small Internet service provider in Virginia today triggered a major outage in Internet access across the country, lasting more than two hours in some places.

# What breaks in hardware?

COM1	
Component	%
Power supply	34.8
Memory	20.1
<b>Hard drive</b>	<b>18.1</b>
Case	11.4
Fan	8.0
CPU	2.0
SCSI Board	0.6
NIC Card	1.2
LV Power Board	0.6
CPU heatsink	0.6

10,000  
machines

Pr(failure in  
1 year)  $\sim .3$

# Fault-Tolerant Systems from Unreliable Components

- TCP (retransmissions)
- DNS replication and caching
- MapReduce
- Resilient Overlay Networks



# Availability in practice

- Carrier airlines (2012 FAA fact book)

**Aviation Accident Rates by Type of Operation**

Type of Operation	2007		2008		2009		2010		% Chg 10-09	
	Number	Rate	Number	Rate	Number	Rate	Number	Rate	Number	Rate
Large Air Carriers.....	28	.14	28	.15	30	.17	28	.16	-7%	-6%
Commuter.....	3	1.00	7	2.40	2	0.69	6	1.90	200%	175%
Air Taxi.....	62	1.50	58	1.80	47	1.60	31	1.05	-34%	-34%
General Aviation.....	1,652	6.90	1,566	6.90	1,474	7.20	1,435	6.87	-8%	-5%

Accident Rates are per 100,000 Flight Hours. Flight hours compiled by FAA.

Note: 2010 data are preliminary.  
As of: 12/31/11

Source: NTSB  
[www.nts.gov/aviation/stats.htm](http://www.nts.gov/aviation/stats.htm)

# Other systems

- 911 Phone service (1993 NRIC report)
  - 29 minutes per line per year
  - ✓ 99.994%
- Standard phone service (various sources)
  - 53+ minutes per line per year
  - ✓ 99.99+%
- End-to-end Internet Availability
  - ✓ 95% - 99.6%



Data Sheet

# Barracuda® ES.2

High-capacity, business-critical  
Tier 2 enterprise drives

1 TB, 750 GB, 500 GB and 250 GB • 7200 RPM •  
SATA 3Gb/s, SATA 1.5Gb/s and SAS 3Gb/s

<b>Reliability/Data Integrity</b>	
Mean Time Between Failures (MTBF, hours)	1.2 million
Reliability Rating at Full 24x7 Operation (AFR)	0.73%
Nonrecoverable Read Errors per Bits Read	1 sector per 10E15
Error Control/Correction (ECC)	10 bit
Interface Ports	
SATA	Single
SAS	Dual


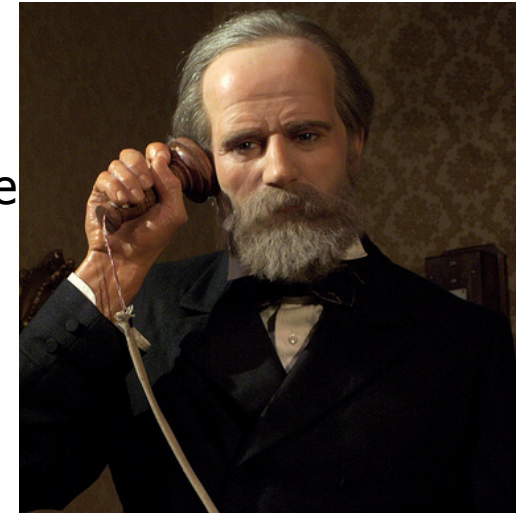
# Party like it's 1879!



Cash register



First telephone  
(Pres. Hayes)



**PONY EXPRESS**

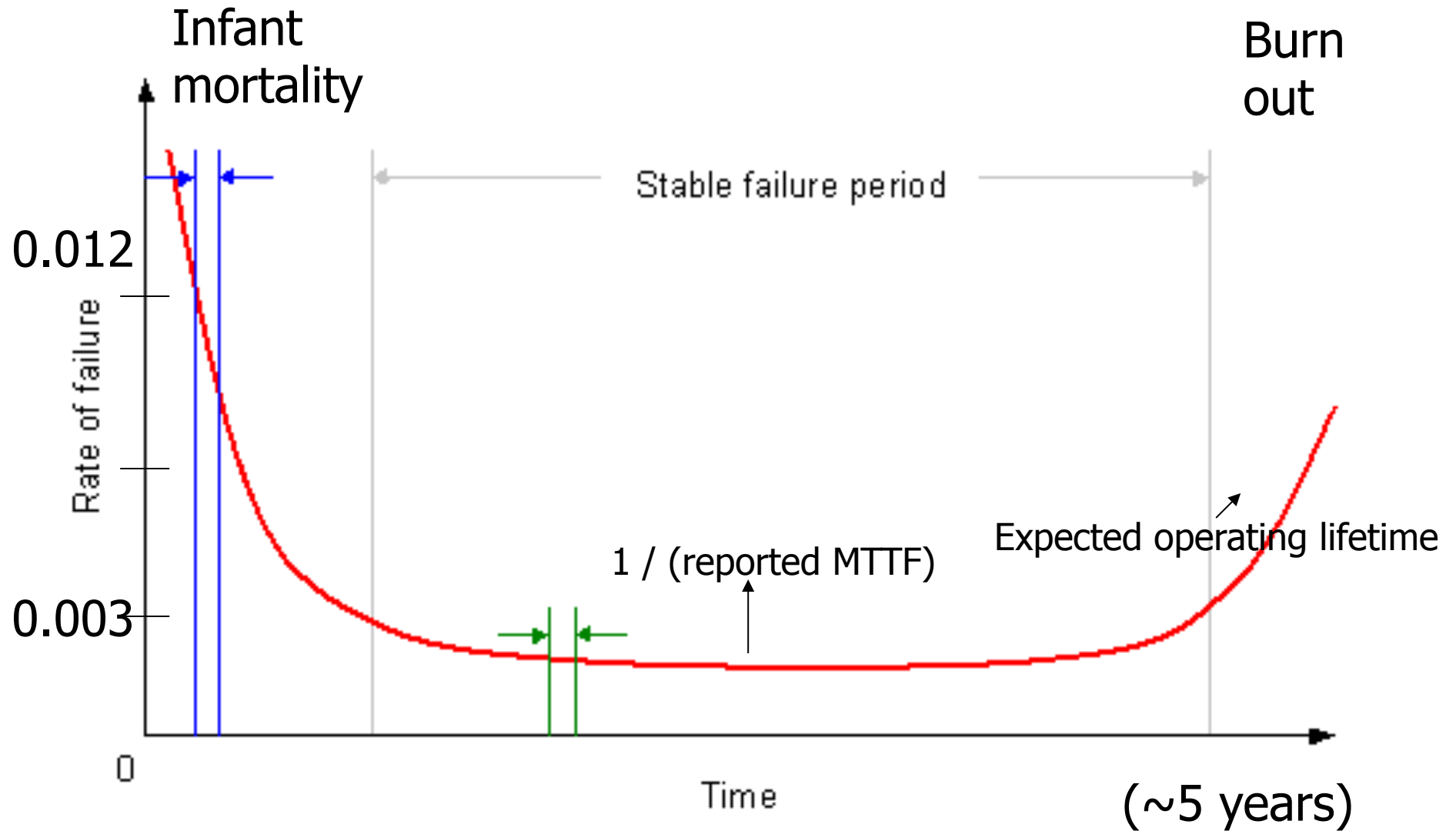
St. JOSEPH, MISSOURI to CALIFORNIA  
*in 10 days or less.*

**WANTED**

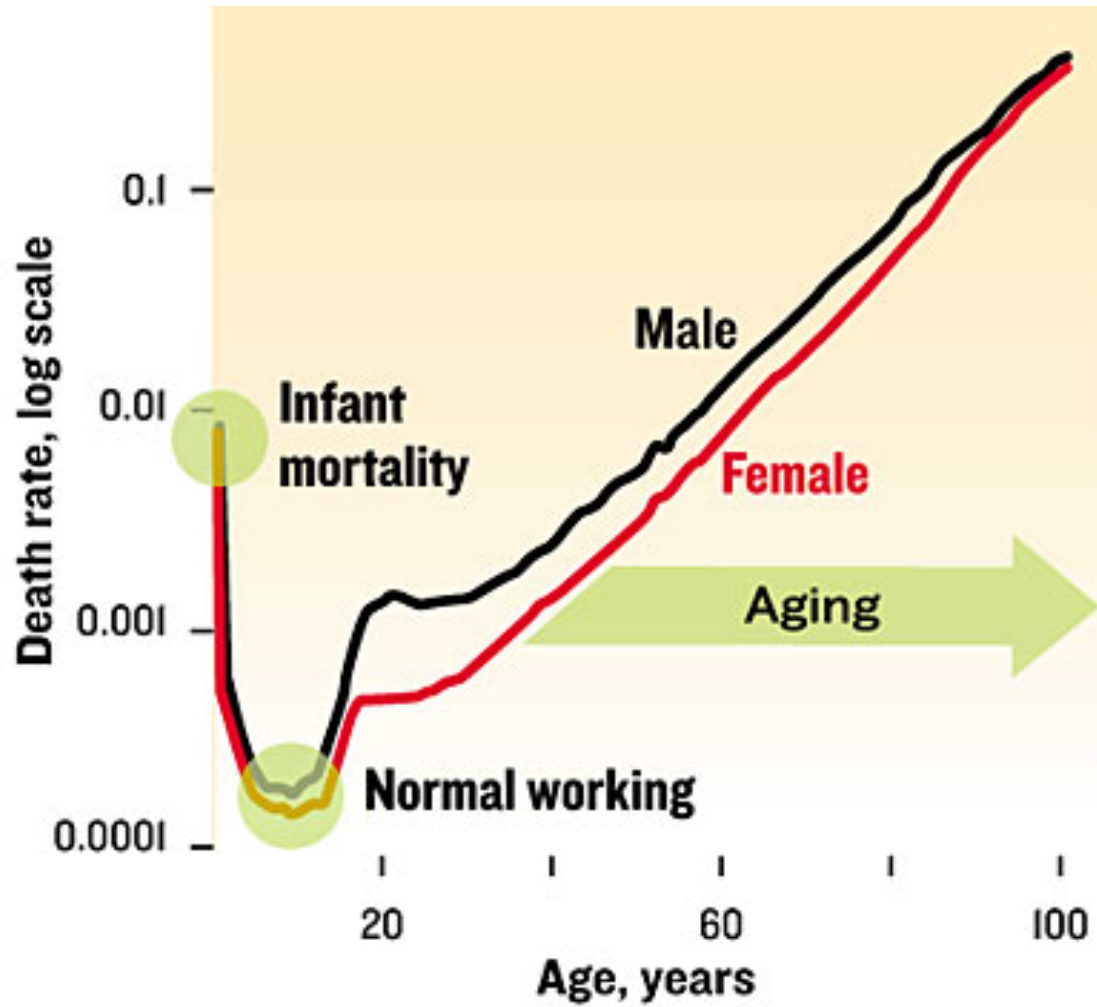
**YOUNG, SKINNY, WIRY FELLOWS**  
not over eighteen. Must be expert  
riders, willing to risk death daily.  
Orphans preferred.  
Wages \$25 per week.

APPLY, **PONY EXPRESS STABLES**  
St. JOSEPH, MISSOURI

# Disk failure conditional probability distribution



Bathtub curve



From: L. Gavrilov & N. Gavrilova, "Why We Fall Apart,"  
 IEEE Spectrum, Sep. 2004.  
 Data from <http://www.mortality.org>

# Fail-fast disk

```
failfast_get (data, sector) {  
    get (s, sector);  
    if (checksum(s.data) == s.cksum) {  
        data ← s.data;  
        return OK;  
    } else {  
        return BAD;  
    }  
}
```



# Careful disk

```
careful_get (data, sector) {  
    r ← 0;  
    while (r < 10) {  
        r ← failfast_get (data, sector);  
        if (r == OK) return OK;  
        r++;  
    }  
    return BAD;  
}
```

# Replicated Disks

## (RAID - recitation - more sophisticated)

write (sector, data):

write(disk1, sector, data)

write(disk2, sector, data)

read (data, sector):

error = disk1.careful\_get(data, sector)

if error

error = disk2.careful\_get(data, sector)

if error

return error

return data